Archana Panda

(Salesforce.com Certified Developer & Administrator)

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Professional Summary

* Approximate **5 years of experience in the field of IT** (Salesforce.com – 4.6 yrs.)
* **Salesforce.com certified Developer and Administrator**. I am currently working as a Developer and Administrator for Salesforce.com CRM projects in CAPGEMINI.
* Substantial Experience in Apex Programming, Apex Triggers and Visual Force pages development.
* Significant Experience in creating and designing of Custom Objects, Custom Fields, Pick List, Role Based Page Layouts, Workflows, Validation Rules, Approval Processes, Process Builder, Custom Tabs, Custom Reports, Report Folders, Snapshots, and Dashboards.
* Working Experience with IDEs like Force.com, Eclipse 3.X.
* Involved in Integration with Guide wire using SOAP API and REST API.
* Ability to work independently on Enhancement Tasks, Fixes and also possess good Analytical, Communication, Interpersonal and Leadership Skills.
* Have additional 2 years of experience as a Lecturer in College of Engineering, Bhubaneswar.

Key IT Skills (Primary – Salesforce (SFDC))

* Operating System : Windows 98/XP/7/8/9/10
* Environment : Salesforce.com
* Database: Oracle, MySQL, MS SQL.
* Internet Tools : HTML, HTML5, CSS, CSS3, AJAX, bootstrap, JavaScript, jQuery, JSON, Force.com,

Site.com, Visual Force

* Data loader Tools : Apex Data Loader, Jitter bit
* Languages : BASIC, C, C++, Java (also JSP, Servlets, Spring), ORACLE, Apex, Visual Force
* IDE : Eclipse 3.2,3.4,3.5,3.7,4.4,4.5

Functional Skills

* ***Teamwork and Leadership Skills:***

> Possess excellent Analytical and Inter-personal Communication skills.

> Willing to execute my responsibilities effectively and work sincerely to make a meaningful contribution to the team and in turn to the organization.

> Having the ability and willingness to learn with a positive frame of mind.

> Having the quality of Quick Learning, Team Work and Administration.

* ***Training & Development :***

Trained at CAPGEMINI in Java, JSP, Springs, ORACLE, Salesforce (Prime field)

Projects

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| * ***TransUnion***   ***(May’ 2015 – Feb.’ 2017)*** |

TransUnion is an [American](https://en.wikipedia.org/wiki/USA) company that provides credit information and information management services to approximately 45,000 businesses and approximately 500 million consumers worldwide in 33 countries. It is also the third-largest [credit bureau](https://en.wikipedia.org/wiki/Credit_bureau) in the [United States](https://en.wikipedia.org/wiki/United_States). Like major competitors [Equifax](https://en.wikipedia.org/wiki/Equifax) and [Experian](https://en.wikipedia.org/wiki/Experian), TransUnion markets [credit reports](https://en.wikipedia.org/wiki/Credit_report) directly to consumers.

**Responsibilities:**

* Followed agile principles.
* Involved in Creating Fields, Objects, Tabs, App, Relationships, Record Types, Validation Rules, Page Layouts, Migration, Workflow Rules and Data Management.
* Involved in developing Apex Triggers, Apex Classes and Visual Force pages.
* Working on Change requests, and performing impact analysis and providing the estimation for Changes required.

***Environment:*** *Salesforce Sandbox and Developer Organization*

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| * ***Euroclear***   ***(Feb.’ 2014 – May’ 2015)*** |

Euroclear is a financial services company that specializes in the settlement of securities transactions as well as the safekeeping and asset servicing of these securities. Euroclear settles domestic and international securities transactions, covering bonds, equities, derivatives and investment funds. Euroclear is the largest international central securities depository in the world. Salesforce Development Centre is to replace an existing Siebel and Mainframe application with Sales force through the Staging Server.

**Responsibilities:**

* Involved in Creating Fields, Objects, Tabs, App, Relationships, Record Types, Validation Rules, Page Layouts, Migration, Workflow Rules and Data Management.
* Involved in developing Apex Triggers, Apex Classes, and Visual Force pages.
* Working on Change requests, and performing impact analysis and providing the estimation for Changes required.
* Involved in deployment to Production Environment for Salesforce Production Go-live at Onsite for more than 2 months.

***Environment:*** *Salesforce Sandbox, Developer Organization and Production Org*

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| * ***IP / Industry Solutions***   ***(Sept.' 2013 – Feb.' 2014)*** |

The project objective revolves around the functionality of Insurance application. It includes various standard and custom functionalities. Also a license management dashboard developed which had different reports embedded to show states by role/license type/any other criteria.

**Responsibilities:**

* Involved in Creating Fields, Objects, Tabs, App, Relationships, Record Types, and Validation Rules.
* Worked on Reports, Dashboards.
* Provided the Design Specifications of the Requirements gathered.

***Environment:*** *Salesforce Developer Organization.*

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| * ***Zurich***   ***(Aug.’ 2013 – Sep.’ 2013)*** |

The project objective revolves around the functionality of Insurance application. It includes various standard and custom functionalities.

**Responsibilities:**

* Designing and Developing using Visual force Pages and Apex Classes.
* Involved in Creating Fields, Objects, Tabs, App, Relationships, Record Types, Validation Rules, Workflow Rules and Data Management.
* Involved in developing Apex Triggers.
* Designed, Developed and Customized User Interface in salesforce.com using Visual Force, JavaScript, HTML, HTML5, CSS, CSS3.
* Working on Change requests, and performing impact analysis and providing the estimation for Changes required.

***Environment:*** *Salesforce Developer Organization.*

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| * ***Farmers Insurance***   ***(July’ 2013 – Aug.’ 2013)*** |

The project objective revolves around the functionality of Insurance application. It includes various standard and custom functionalities.

**Responsibilities:**

* Designing and Developing using Visual force Pages and Apex Classes.
* Involved in Creating Fields, Objects, Tabs, App, Relationships, Record Types, Validation Rules, Workflow Rules and Data Management.
* Involved in developing Apex Triggers, Test Classes.
* Designed, Developed and Customized User Interface in salesforce.com using Visual Force, JavaScript, HTML, HTML5, CSS, CSS3, bootstrap, AJAX, jQuery.
* Migrated the records using Apex and Jitter bit Data loader.

***Environment:*** *Salesforce Developer Organization.*

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| * ***ACE Insurance***   ***(April’ 2013 – July’ 2013)*** |

Insurance All Channel Experience (ACE). It is an integrated proof of concept with different channels like Twitter, Radian6, Guidewire, Thunderhead, Telematics, Mobile App, SMS Magic, and Outlook. The application involves different scenarios like ‘New Customer Care Car Insurance Renewal’, Existing Customer can Make an Appointment with Insurer Advisor, Existing Customer can buy Boat Insurance and Make a claim.

**Responsibilities:**

* Designed, Developed and Customized User Interface using Visual Force, JavaScript, HTML, HTML5, CSS, CSS3, bootstrap, AJAX, jQuery.
* Worked on Enhancements in Functionality and on Apex Pages.
* Debugging the issues and fixing the issues.
* Validations and Exception Handling.
* Migrated the components to different Sandbox Instances.

***Environment:*** *Salesforce Sandbox and Production Org, Visual Force Framework, Twitter, Mobile App, Guidewire*

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| * ***FS GBU SFDC FIELD MARKETING Implementation***   ***(Feb.’ 2013 – April’ 2013)*** |

”Global Sales & Marketing (GSM)” organization has its core business processes/programs supported by the GSM Field Marketing, Account Management, Creative Services, and PM&P groups. The FS SFDC CRM system and associated apps are primarily intended to support these business processes globally.

Implementation of SFDC allows in integrating various others CRM tools that form information about a client and contacts, thus helping to design the right campaigns etc.

**Responsibilities:**

* Administration Setup like Creation of Profiles, Roles, Users and Permission Sets.
* Involved in Creating Fields, Objects, Tabs, Apps (AppExchange), Relationships, Record Types, Validation Rules, Workflow Rules and Data Management.
* Worked on Reports, Dashboards.
* Migrated the components to different Sandbox Instances.
* Marketo – Slaesforce.com out of the box integration.

***Environment:*** *Salesforce Sandbox and Production Org.*

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| * ***Best Rate Insurance***   ***(Jan.’ 2013 – Feb.’ 2013)*** |  |

Best Rate Insurance is an Auto Insurance solution, whose aim is to provide an easy, quick, and simple end to end online auto insurance facility from quote to purchase and claim. To achieve this, they developed a cloud based solution using the Salesforce.com and Guide wire (for Policy and Claim Administration). And here they connected with customers through both ‘Sales force Communities’ and ‘Customer Portal’ to enhance the BRI Ideation.

**Responsibilities:**

* Designing and Developing using Visual force Pages and Apex Classes.
* Involved in Creating Fields, Objects, Tabs, App, Relationships, Record Types, Validation Rules, Workflow Rules and Data Management.
* Involved in developing Apex Triggers, Test Classes.
* Designed, Developed and Customized User Interface/web-based UI in salesforce.com using Visual Force, JavaScript, HTML, HTML5, CSS, CSS3, bootstrap, AJAX, jQuery.
* Worked on enhancements in functionality and on Apex Pages.
* Debugging the issues and fixing the issues.
* Migrated the components to different Sandbox Instances.
* Integration with Guide wire using SOAP API- to Support the core functions of policy and claim Lifecycle like Quoting, generating the policy number, generating Claim Amount. They used SOAP API to integrate Sales force with guide wire to deliver real-time sales and support information to BRI application, and populate critical business systems with customer information.

***Environment:*** *Salesforce Developer Organization.*

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| * ***MutuaMadrilinaAutomobilisa (MMA) Insurance***   ***(Aug.’ 2012 – Jan.’ 2013)*** |  |

The project objective revolves around the functionality of Insurance application. Broken into different iterations and following the agile methodology, it includes various standard and custom functionalities.

**Responsibilities:**

* Designing and Developing using Visual force Pages and Apex Classes.
* Involved in Creating Fields, Objects, Tabs, App, Relationships, Record Types, Validation Rules, Workflow Rules,Translation Workbench and Data Management.
* Involved in developing Apex Triggers, Test Classes.
* Involved in Data Migration.
* Involved in doing Administration Setup like Creation of Profiles, Roles and Permission Sets.
* Working with Apex Data Loader to load huge data into Sales force from both UI and Command Line.
* Scheduling of the Data Loads from External Systems to Sales force and Vice-Versa
* Working on Change requests, and performing impact analysis and providing the estimation for Changes required.

***Environment:*** *Salesforce Sandbox, Config and Production Org.*

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| * ***Java FLP Graduation Training***   ***(April’ 2012 – Aug.’ 2012)*** |  |

Undergone Java FLP Graduation training at CAPGEMINI India Pvt Ltd.

Certification(s)

* Sales Cloud Consultant
* Salesforce Service Cloud Consultant
* Salesforce.com Certified Force.com Administrator (SFDC) – [ADM201]
* Property and Liability Insurance Principles [AINS21]
* Salesforce.com Certified Force.com Developer (SFDC) – [DEV401]
* Oracle Certified Java Programmer [OCJP]

Education

* KIIT UNIVERSITY, Bhubaneswar, Odisha, India, M. Tech, Electronics and Telecommunication, 2009 –2011
* BPUT, Odisha, India, B. Tech, Electronics and Telecommunication, 2005 – 2009

Professional Organization(s)

* CAPGEMINI India Pvt. Ltd, Associate Consultant, April 2012 – Till Date

Communication Address

* Block J, Santha Towers, Paruthipattu, Poonamallee Avadi Road, Avadi, Chennai

**Self-Declaration**

* I hereby declare that the above stated information is true to best of my knowledge.

**ARCHANA PANDA**